

Progress Update – Task and Finish Review – Community Safety and Security Services

| No | Recommendation | Responsibility | Anticipated Completion Date | Q1&2 Progress Update Presented to Committee on 8th December 2014 | Q1&2 Assessment of progress (Categories 1-4) | Q3&4 Progress Update Presented to Committee on 18 th June 2015 | Q3&4 Assessment of progress (Categories 1-4) |
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| 1. | That collaboration between Tees Valley Authorities regarding the provision of CCTV/community alarm services infrastructure be supported | Head of Community Protection | March 2014 | A piece of work has recently been undertaken to explore the possibility of developing a partnership between Tristar and SBC to provide community alarms/CCTV. The work concluded there could be future possibilities but currently the timing is inappropriate with Tristar having just been incorporated into the new Thirteen Group and the Group considering their overall strategy in this area. Additionally SBC are reviewing care call and preparing for additional work and changed working practices as a result of the Better Care Fund. Joint working will be further explored in the medium term. | 2 On track | <p>The internal Care Call review has been carried out and revised changes are in the process of being implemented. Work continues for arrangements in Stockton for the 'roll out' of the Better Care Fund of which community alarm services will play a key role.</p> <p>At this stage it has been agreed to review the developments in both the revised service and the Better Care Fund and continue to liaise with Tristar around a possible partnership in the future.</p> | 2. On track |
| 2. | The Committee supports the development of Flare to enable members of the public access to review their cases and check progress in the first instance | Head of Community Protection | March 2014 | Some initial testing of the system has been carried out and there were some minor formatting issues which are being addressed with CIVICA. Awaiting confirmation on final branding layout and hope to be live by the end of October | 3 Slipped | Final system has been agreed and testing completed. System is now available to members of the public, although access to be determined by ASB case officers for ongoing cases. Usage will be revised at the end of the year. | Complete |